

HELLO! My name is Sarah Miller. I am the Director of Revenue Cycle and have been at BHI since 2016. I wanted to take this opportunity to introduce myself and my team. We hope that this flyer will help answer any questions you may have had about BHI's Billing Department.

Below you will see who we are, what we do, and how to contact us.

Please flip to the back side and check out what our team is available to help you with Monday through Friday.



The Billing Team

Felicia Sorgdrager (Third Party Billing Specialist) - Felicia has been with BHI since 2012. Felicia is currently responsible for billing Medicare and Insurance claims at all BHI Communities.

Tiffany Sangster (Third Party Benefits Specialist) - Tiffany just joined our team & works closely with Felicia to verify resident insurance coverage & follow up on outstanding claims.

Andrea Kern (Private Pay Billing Specialist) - Andrea joined our team in early 2021. She is currently responsible for The Barrington, Four Seasons, and Towne House/Prairie Landing.

Diana Sell (Private Pay Billing Specialist) - Diana began her journey with BHI in November of 2021. She is currently responsible for Hoosier Village and Wesley Manor.

CONTACT US:

PHONE: (317) 708-3099

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EMAIL: billing@TowneHouse.org